

Dear Penrose Academy Community,

We have all endured challenging times over the last few weeks, and we are looking forward to returning to our campus and finding our way back to delivering in-person education for our students as well as providing Student Salon, Spa and Medical Spa services for our guests.

At Penrose Academy, we are focused, as you are undoubtedly too, on the important ways we can not only maintain our current **Safety, Sanitation and Infection Control (SSIC)** Policies but further enhance the policies we already have in place. **SSIC** is the foundation of all education, services and customer relations for our student estheticians, student hair stylists and student cosmetologists.

While many things have changed in the world and on our campus, one thing has remained: our commitment to the safety of our Penrose community. We will continue to prioritize the community's health and safety by incorporating guidance from trusted sources including the **Center for Disease Control (cdc.gov)**, the **AZ Department of Health Services (azhealth.gov)**, the **US Department of Education (ed.gov)**, the **Occupational Safety & Health Administration (OSHA)** and the **Arizona Governor's Office (azgovernor.gov)** into our **SSIC** Plans.

Therefore, we have finalized our plans for reopening. Our re-opening dates are as follows:

Scheduling appointments for Student Salon, Spa & Medical Spa starts **Monday May 11**

Enrolled students return to campus: **Monday May 18**

Prospective student tours return to campus: **Monday May 18**

Retail sales (phoned in, curbside pickup): **Monday May 18**

Reopening of Student Salon, Spa & Medical Spa: **Saturday May 30**

There will be some distinct changes/requirements when it is time for your next visit as we have made updates (among many others) to help protect our community:

- Guests **must** pre-book their appointments by calling 480.222.9540. No walk-ins
- Online booking will be available in June; more info to follow
- Guests are asked to come to our side front door where a greeter will be waiting. The greeter will assess whether the guest should wait in their car or join us on campus.
- Guests will be required to wash their hands immediately after entering building
- Guests will complete a short COVID-19 health questionnaire upon arrival
- All members of the Penrose community must comply with the Governor's request to wear a face mask / covering while on campus. Face mask guidelines during a service will vary
- If necessary and at random times, our staff and faculty may be temperature screening guests (and our staff, faculty and students are also randomly temperature screened)
- Appointments are limited to the guest only; unless assistance is required, or the guest is a minor and then only one additional guest is allowed
- Social distancing of 6 feet, when possible, is always expected



- As mentioned, our **SSIC** policies have been enhanced. Cleaning of common areas will be occurring throughout the day and our cleaning crew is aware of our expectations.
- Please also make sure you are monitoring your health for any COVID-19 symptoms. If you are experiencing a cough or fever, please stay home, contact your health care provider and let us know so we can reschedule your appointment.

follow us on social media for further updates and feel free to contact us with any questions.

Thank you for choosing Penrose Academy!

Jill and Burt Kohler
Co-Owners

